

# **Glasgow Association for Mental Health**

**GAMH services support people with mental health problems to recover and lead self-determined and purposeful lives. We currently have vacancies for reliable and enthusiastic people who can commit to our core values of equality, inclusion, and recovery. GAMH is a Scottish Living Wage accredited organisation and is committed to Fair Work First principles for all employment terms and conditions. Our Learning and Development Programme guarantees that you have continuous training opportunities to ensure that you have all the skills you need for the job as well as meeting the requirements for SSSC registration.**

## **Compassionate Distress Response Service**

Glasgow Association for Mental Health is one of the principal providers of community mental health services in Greater Glasgow. We are commissioned by Glasgow City Health and Social Care Partnership to deliver a **Compassionate Distress Response Service (CDRS)** for people in distress who do not require a medical or clinical intervention. We would like to recruit for our Out of Hours Pathway for Emergency Services, First Responders, the Mental Health Assessment Units etc. The OOHs service operates 7 days a week Monday through to Sunday 5pm -2am.

The service operates from our GAMH Head Office – St Andrews by the Green, 33 Turnbull Street, Glasgow.

We wish to appoint the following:

## **Compassionate Distress Response Service**

**1 x Distress Response Worker (full time)  
OOH service – (REF: DRW/OOH/FT)**

**37.5 hours per/week: Mon to Sun 5pm – 2am  
(4 days on 4 days off 9.38 hours per night).**

**Salary - £28,485 per annum  
Fixed term to 31 March 2027  
(may be extended dependent on funding)**

### **Key Skills:**

Good communication skills to be able to work effectively with referrers and individuals using the service. Compassionate listening, be able to alleviate individual's feelings of distress. Be highly resourceful in supporting individuals i.e., identifying coping strategies, self-management techniques and onward referral where appropriate. Be confident and competent to apply risk assessment, safety planning, and escalation processes where appropriate. SVQ 3 or equivalent or willingness to work towards achieving this qualification is essential.

**GAMH aims to promote equality of opportunity in service delivery as well as in employment practice. To achieve this, we positively welcome applications from all sections of the community. Accordingly, if you have any particular requirements regarding your application please contact Laura Middell, Central Resources Director, on 0141 552 5592.**

**This post is regulated work with children and/or protected adults under the Protection of Vulnerable Groups (Scotland) Act 2007. The preferred candidate will be required to join the PVG Scheme or undergo a PVG Scheme update check. An offer of work with Glasgow Association for Mental Health will be subject to the outcome of this check being satisfactory.**

If you think you could contribute to our organisation, application packs are available on our website at [www.gamh.org.uk](http://www.gamh.org.uk)

Click on our "About Us" tab to view [current vacancies](#)

**Alternatively, you can request an application pack from: GAMH,  
St Andrews by the Green,  
33 Turnbull Street, Glasgow G1 5PR – Tel: 0141 552 5592.**

**Closing date for applications  
Wednesday 17<sup>th</sup> June 2026**

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