

## **Glasgow Association for Mental Health** **Compassionate Distress Response Service**

Glasgow Association for Mental Health is one of the principal providers of community mental health services in Greater Glasgow. We are commissioned by Glasgow City Health and Social Care Partnership to deliver a **Compassionate Distress Response Service (CDRS)** for people in distress who do not require a medical or clinical intervention. We would like to recruit for our Out of Hours Pathway for Emergency Services, First Responders, the Mental Health Assessment Units etc. The OOHs service operates 7 days a week Monday through to Sunday 5pm -2am.

The service operates from our GAMH Head Office- Glasgow by the Green.

We wish to appoint the following:

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**1 x Distress Response Worker (full time)**

**OOH service – (REF: DRW/OOH/FT)**

**37.5 hours per/week: Mon to Sun 5pm – 2am (4 days on 4 days off 9.38 hours per night).**

**£27,656 per annum**

**Posts are up to 31<sup>st</sup> March 2025 with possible extension.**

### **Key Skills:**

Good communication skills to be able to work effectively with referrers and individuals using the service. Compassionate listening, be able to alleviate individual's feelings of distress. Be highly resourceful in supporting individuals i.e., identifying coping strategies, self-management techniques and onward referral where appropriate. Be confident and competent to apply risk assessment, safety planning, and escalation processes where appropriate. SVQ 3 or equivalent or willingness towards achieving this qualification is essential.



Employer  
[www.glasgowlivingwage.co.uk](http://www.glasgowlivingwage.co.uk)

Registered office: GAMH (Glasgow Association for Mental Health), St Andrew's by the Green, 33 Turnhill Street, Glasgow, G1 5PR

Email: [info@gamh.org.uk](mailto:info@gamh.org.uk), Web Address: [www.gamh.org.uk](http://www.gamh.org.uk) Tel: 0141 552 5592 Fax 0141 552 6625  
GAMH is a company limited by guarantee registered in Scotland No.: 162089. GAMH is a Charity registered in Scotland No.: SCO11684

GAMH aims to promote equality of opportunity in service delivery as well as in employment practice. To achieve this, we positively welcome applicants from all sections of the community. Accordingly, if you have any requirements regarding your application, please contact Laura Middell on 0141 552 5592.

Appointment is subject to receipt of two satisfactory references. All staff will have Protection of Vulnerable Groups (PVG) Scheme Membership/Enhanced Disclosure Scotland check completed before any client contact commences. If you think you could contribute to our organisation, application packs are available on our website at [www.gamh.org.uk](http://www.gamh.org.uk)

Click on "Our Work" tab to view current vacancies.

**Alternatively, you can request an application pack from: GAMH,  
St Andrews by the Green, 33 Turnbull Street, Glasgow G1 5PR – Tel: 0141  
552 5592.**

**Closing date for application: Friday 1 November 2024**



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