

Glasgow Association for Mental Health

Compassionate Distress Response Service

Glasgow Association for Mental Health is one of the principal providers of community mental health services in Greater Glasgow. We are commissioned by Glasgow City Health and Social Care Partnership to deliver a **Compassionate Distress Response Service (CDRS)** for people in distress who do not require a medical or clinical intervention. Our OOHs **service** is for emergency service and first responder referral's only including the Mental Health Assessments Units. This service operates 7 nights a week Monday to Sunday: 4.45-2am and is based at our GAMH Head Office- Glasgow by the Green.

We wish to appoint the following:

Distress Response Workers (full time)

IN HRS service – (REF: DRW/IH/FT)

£23,571 per annum

In Hrs is a **daytime service** open to GP/Primary Care referrals only. This service operates 5 days a week Monday to Friday: 9am to 5pm.

Distress Response Workers (full-time)

OOHs service – (REF: DRW/OH/FT)

£23,571 per annum

(You will work on a 4 day on & 4 day off Rota)

Distress Response Workers (part-time)

OOHs service – (REF: DRW/OH/PT)

£23,571 per annum pro rata

(You will work on a 2 nights on Rota)

Posts are up to 31st March 2023 with possible 2-year extension

Key Skills:

Good communication skills to be able to work effectively with emergency services and first responders.

Compassionate listening, be able to alleviate individual's feelings of distress.

Be highly resourceful in supporting individuals i.e., identifying coping strategies, self-management techniques and onward referral where appropriate.

Be confident and competent to apply risk assessment, safety planning, and escalation processes where appropriate.

SVQ 3 or equivalent or willingness towards achieving this qualification is essential.

GAMH aims to promote equality of opportunity in service delivery as well as in employment practice. To achieve this, we positively welcome applicants from all sections of the community. Accordingly, if you have any requirements regarding your application, please contact Laura Middell on 0141 552 5592.

Appointment is subject to receipt of two satisfactory references. All staff will have Protection of Vulnerable Groups (PVG) Scheme Membership/Enhanced Disclosure Scotland check completed before any client contact commences. If you think you could contribute to our organisation, application packs are available on our website at www.gamh.org.uk

Click on "Our Work" tab to view current vacancies

**Alternatively, you can request an application pack from: GAMH,
St Andrews by the Green, 33 Turnbull Street, Glasgow G1 5PR – Tel: 0141
552 5592.**

Closing date for application MONDAY 4TH JULY 2022

Interview Date: TUESDAY 12TH JULY 2022