

GLASGOW ASSOCIATION FOR MENTAL HEALTH

PERSON SPECIFICATION

POST: Family Support Worker

PROJECT: South West Carers Centre

QUALIFICATIONS

Essential: Social Work, Community work, Social Care qualification, SVQ 3 or equivalent which can be registered with the Scottish Social Services Council or a willingness to undertake such a qualification.

EXPERIENCE

Essential: Three years' experience of working in a community setting with people and families with support needs.
Experience in working with individuals in a person centred way
Experience of working in partnership with Carers/Young Carers/Young People to identify support goals and achieve outcomes.
Experience in lone working as well as being part of a team.
Experience of negotiating and promoting issues on behalf of families Carers/young carers/Young People.
Experience of networking and joint working with colleagues and professionals from other agencies and sectors.
Experience of report writing, monitoring and evaluation

Desirable: Experience of working with Carers/Young People in a one to one and group work setting.

SKILLS

Excellent written and oral communication and presentation skills.
IT Literate
Ability to work with effectively with individuals with a range of needs.
Ability to work under pressure both as part of a team and independently.
Ability to contribute effectively in team meetings and supervision sessions.
Ability to plan, organise, implement and evaluate work in accordance with the goals agreed in the Carers outcome based Support Plan.
Excellent interpersonal and negotiating skills.

Reliability and good time management skills
Ability to keep accurate records of work.
Ability to develop your practice through reflection and learning.

KNOWLEDGE

Essential: A knowledge of the current framework of legislation around social care, carers rights, children and young people. Regulation of Care (Scotland) Carers (Scotland) Act 2016.
Children and Young People Scotland Act 2014
Knowledge of the SSSC's Codes of Practice and the National Care Standards and how this framework applies to social care practice.
An awareness of Legislation affecting families and young people
An understanding of the principle of working in a socially inclusive service and of encouraging participation.
An understanding of equal opportunities and commitment to anti-discriminatory practice.
An understanding of the principle of safeguarding and protection in Health and Social Care services.

Desirable: knowledge of young carers needs under GIRFEC and using SHANNARRI outcomes.

PERSONAL QUALITIES/ATTRIBUTES

Compassionate and empathetic approach to support
Ability to relate well to people
A commitment to and understanding of human rights, equalities and diversity.
Enthusiasm, motivation, energy and flexibility are all essential qualities required to this post.