

GLASGOW ASSOCIATION FOR MENTAL HEALTH

Person Specification

POST: Distress Response Worker
In Hours Compassionate Distress Response Service (CDRS)

QUALIFICATIONS

| | Essential | Desirable |
|---|-----------|-----------|
| Social Work, RMN, Occupational Therapy or equivalent. SVQ 4 Care I an appropriate area | | ✓ |
| Minimum SVQ Level III in Health or Social Care, or equivalent or HNC in relevant field | ✓ | |

EXPERIENCE

| | | |
|---|---|---|
| Minimum 2 years' experience working within health and social care field | ✓ | |
| Experience of working in a team | ✓ | |
| Supporting and supervising other staff/volunteers | | ✓ |
| Knowledge of relevant legislation | | ✓ |
| Ability to work and communicate in a multi-agency environment, maintaining positive working relationships | ✓ | |
| Ability to use IT effectively | ✓ | |

SKILLS

| | | |
|---|---|---|
| Assessment & Risk Assessment skills | ✓ | |
| You will have excellent listening, communication and interpersonal skills and be able to quickly establish feelings of trust and rapport. | ✓ | |
| Excellent verbal communication skills | ✓ | |
| Excellent written communication skills | ✓ | |
| Able to work independently and on your own initiative | ✓ | |
| You will have the skills and qualities to create the conditions for a safe, welcoming and supportive environment. | | ✓ |
| You will have good time management skills, be able to prioritise and handle demanding workloads. | | ✓ |

PERSONAL TRAITS

| | | |
|--|---|---|
| Compassionate and caring | ✓ | |
| Ability to demonstrate empathy and concern | ✓ | |
| Self-motivated and resourceful | ✓ | |
| Team member | ✓ | |
| Flexible and adaptable | ✓ | |
| Can work irregular hours | | ✓ |

Other

| | | |
|-----------|--|---|
| Car owner | | ✓ |
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