

Glasgow Association for Mental Health

Compassionate Distress Response Service

Glasgow Association for Mental Health is one of the principle providers of community mental health services in Greater Glasgow. We are commissioned by Glasgow City Health and Social Care Partnership to deliver a **Compassionate Distress Response Service** for people in distress who do not require a medical or clinical intervention. The service comprises of:

- A **daytime service** open to GP/Primary Care referrals only.
5 days a week 9am to 5pm.
- An **Out of hours service 7 days a week 4.45pm to 2am**. Referrals restricted to; Mental Health Assessment Units, CPN/OOHs, Police Scotland, British Transport Police, Scottish Ambulance Service, GP Out of Hours, NHS 24, NHS GG&C Emergency Departments within the Queen Elizabeth University Hospital and Glasgow Royal Infirmary, Urgent Care Resource Hub.
- **Young People CDRS** taking referrals from above as well as enhanced pathway for CAMHS, YHS, SW, Secondary Education, Higher/Further Education.

The services are operated from our GAMH Head Office at St Andrews by the Green.

We wish to appoint the following:

2 x Distress Response Worker

OUT of HOURS service – (REF: DRW/OH/FT)

Monday to Sunday 4.45pm – 2am

£22,664 per annum

37.5 hours per/week: Mon to Sun 4.45pm – 2am (4 days on 4 days off 9.38 hours per night).

1 x 0.5 Distress Response Worker

OUT of HOURS service – (REF: DRW/OH/PT)

£22,664 per annum (Pro Rata £11,332).

Rota will consists of 2 nights (2 nights on and 2 nights off -9.38 hours per night).

Key Skills:

Good communication skills to be able to work effectively with emergency services and first responders.

Compassionate listening, be able to alleviate individual's feelings of distress.

Be highly resourceful in supporting individuals i.e. identifying coping strategies, self-management techniques and onward referral where appropriate.

Be confident and competent to apply risk assessment, safety planning, and escalation processes where appropriate.

SVQ 3 or equivalent or willingness towards achieving this qualification is essential.

GAMH aims to promote equality of opportunity in service delivery as well as in employment practice. To achieve this, we positively welcome applicants from all sections of the community. Accordingly, if you have any particular requirements regarding your application please contact Laura Middell, Central Resources Director on 0141 552 5592.

Appointment is subject to receipt of two satisfactory references. All staff will have Protection of Vulnerable Groups (PVG) Scheme Membership/Enhanced Disclosure Scotland check completed before any client contact commences.

If you think you could contribute to our organisation, application packs are available on our website at www.gamh.org.uk

Click on "Our Work" tab to view current vacancies

Alternatively you can request an application pack from:

**GAMH, St Andrews by the Green, 33 Turnbull Street, Glasgow G1 5PR –
Tel: 0141 552 5592.**

Closing date for applications 31st January 2022

INTERVIEWS WILL BE HELD ON 9th & 10th FEBRUARY 2022